

## **TERMS AND CONDITIONS APPLICABLE TO FARMER, BUTCHER, CHEF & GOODWOOD BAR & GRILL CUSTOMER SATISFACTION SURVEY PRIZE DRAW**

The terms and conditions set out in this section apply to all of the competitions and draws operated by the Goodwood Group. Additional Terms and Conditions are included in Section 2.

### **1. WHO IS PROMOTING/SPONSORING THIS PRIZE DRAW?**

The promoter of this PRIZE DRAW is THE GOODWOOD HOTEL ("Goodwood"), registered office: The Goodwood Hotel, New Barn Hill, Chichester PO18 0QB. You can contact Goodwood at the above address.

### **2. CAN I ENTER?**

You are eligible to enter this PRIZE DRAW if you meet the following requirements:

- You have completed the Customer Satisfaction survey, which is available to enter via a QR code on any receipt when dining with us at either Farmer, Butcher, Chef or the Goodwood Bar & Grill; and
- You have not already won on a previous monthly FARMER, BUTCHER, CHEF & GOODWOOD BAR & GRILL CUSTOMER SATISFACTION SURVEY PRIZE DRAW; and
- You are over the age of 18 years old; and
- You are NOT an employee or immediate family of an employee of any of the companies in the Goodwood Group; and
- You are NOT involved in any part of the administration and execution of this PRIZE DRAW

### **3. RULES ABOUT ENTRY**

Multiple entries per person are allowed into the monthly prize draw. One winner will be selected each month. Customer satisfaction surveys must be fully completed to count as an entry.

### **4. HOW ARE WINNERS SELECTED AND NOTIFIED?**

We, or a company acting under our authorisation, in the presence of an independent adjudicator, will conduct one or more random drawings (depending on the terms of the particular draw) from all eligible entries received from entrants whose place of residence is within the UK. If you are a potential winner, we will notify you by sending a message to the e-mail address, used at time of entry on the Customer Satisfaction Survey. If our notification is returned as undeliverable, or we are unable to reach you for any reason, we may randomly select an alternate winner. If there is a dispute as to who is the potential winner, we will consider the potential winner to be the authorised account holder of the e-mail address used to register.

If you are a potential winner, we may require you to sign a declaration of eligibility and liability/publicity release before the prize can be fulfilled. If you are a potential winner and you are under the age of 18, we may require that your parent / legal guardian sign a declaration of eligibility

and liability/publicity release. If you, (or your parent/legal guardian if applicable), do not sign and return these required forms within the time period stated on the winner notification message, we may disqualify you (or the designated parent/legal guardian) and randomly select an alternative winner.

## **5. WHAT OTHER CONDITIONS AM I AGREEING TO BY ENTERING THIS PRIZE DRAW?**

By entering this competition, you agree:

- To abide by the Rules;
- To the extent allowable under applicable law, to release and hold harmless Goodwood and its respective advertising and promotional agencies and PRIZE DRAW judging organisation, the parent companies, subsidiaries, affiliates, employees, representatives, successors, assigns and agents from any and all liability or any injury, loss, damage of any kind or disappointment arising from or in connection with this competition or any prize won save with respect to claims resulting from death or personal injury arising from Goodwood's negligence and with respect to claims resulting from fraud or any other liabilities that may not be excluded by law;
- That Goodwood's decisions will be final and binding on all matters related to this competition;
- That by accepting a prize, Goodwood may use your personal data online and in print, or in any other media, in connection with this competition, without payment or compensation to you. The declaration of eligibility and liability/publicity release provided to the potential winner will make reference to obtaining your free consent to use your personal data.
- That you may be requested to take part in promotional activity and that your personal data, photographs and audio and/or visual recordings of you may be used in any publicity.

## **6. WHAT LAWS GOVERN THE WAY THIS COMPETITION IS EXECUTED AND ADMINISTRATED?**

In the event of any dispute regarding the Terms and Conditions, Rules, conduct, results and all other matters relating to this competition, the decision of Goodwood shall be final and no correspondence or discussion shall be entered into. These terms and conditions, the conduct of this promotion and the interpretation and enforcement of these terms and conditions shall be governed and construed in accordance with the law of England and Wales. The provisions of the Contracts (Rights of Third Parties) Act 1999 shall not apply to this agreement.

## **7. DATA PROTECTION**

Goodwood shall use and take care of any personal information you supply to it as described in its privacy policy, a copy of which can be seen at <https://www.goodwood.com/termsandconditions/privacy-policy/> and in accordance with data protection legislation. By entering the competition, you agree to the collection, retention, usage and distribution of your personal information in order to process and contact you about your Competition entry, for the purposes outlined in paragraph 5 above and any other purposes provided these are notified to you and for which you have given consent.

## **8. CHANGING THESE TERMS**

Goodwood reserves the right to cancel or amend the competition, or the Terms and Conditions at any time without prior notice. Any changes will be posted within these Rules. A copy of the Terms and Conditions may also be obtained by sending a stamped addressed envelope to: Farmer, Butcher, Chef and Goodwood Bar & Grill Prize Draw Terms & Conditions, The Goodwood Hotel, New Barn Hill, Chichester PO18 0QB

## **9. LIABILITY**

Goodwood accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering the COMPETITION or accepting the prize. Goodwood further disclaims liability for any injury or damage to your or any other person's computer relating to or resulting from participation in or downloading any materials in connection with the PRIZE DRAW.

Nothing in these Terms and Conditions shall exclude the liability of Goodwood for death, personal injury, fraud or fraudulent misrepresentation as a result of its negligence.

## **Section Two**

TERMS AND CONDITIONS APPLICABLE TO THE FARMER, BUTCHER, CHEF AND GOODWOOD BAR & GRILL CUSTOMER SATISFACTION SURVEY PRIZE DRAW ("Rules") The terms and conditions set out in this section apply to the FARMER, BUTCHER, CHEF AND GOODWOOD BAR & GRILL CUSTOMER SATISFACTION SURVEY PRIZE DRAW. Additional Terms and Conditions applicable to all draws are included in Section 1.

This promotion will be simply referred to as the "Event" throughout the rest of these Rules. In these rules, "we," "our," and "us" refer to Goodwood Health & Wellbeing, the sponsor of the draw. "You," "yourself" refers to an eligible draw entrant.

### **1. HOW OFTEN TO THE PRIZE DRAWS TAKE PLACE?**

The prize draws take place each month and are selected on the 5<sup>th</sup> day of each calendar month.

### **2. HOW DO I ENTER?**

By scanning the QR code at the bottom of any receipt when you purchase food or beverage at either Farmer, Butcher, Chef or Goodwood Bar & Grill. You can also complete the surveys here:

[Farmer, Butcher, Chef Customer Satisfaction Survey](#)

[Goodwood Bar & Grill Customer Satisfaction Survey](#)

### **3. WHAT ARE THE PRIZES?**

The prize will consist of:

- One (1) voucher to redeem against a two-course lunch for two including one side dish each, in the Farmer, Butcher Chef at The Goodwood Hotel.

If for any reason the advertised prize is unavailable, we reserve the right to substitute a prize of equal or greater value.

If you are selected:

1. The voucher will be valid for 12 months from the date of issue.
2. The voucher cannot be used on Bank Holidays and Goodwood Key Events. Subject to availability at the time of booking and further date restrictions may apply.
3. Beverages are not included.
4. Present the voucher to the Farmer, Butcher, Chef team on arrival and any extra expenses incurred must be settled upon departure.
5. Voucher cannot be extended, or replaced if lost or stolen.
6. You may not exchange your prize for cash or any other merchandise or services.

7. If you accept a prize, you will be responsible for all applicable taxes related to accepting the prize, if any.

8. Goodwood accepts no responsibility for any costs associated with the prize and not 9. specifically included in the prize (including, without limitation, gratuities and travel)

10. If you are a minor (being under the age of 18) we may award, at our sole discretion, your prize to your parent/legal guardian on your behalf.